DOING BUSINESS WITH THE GREATER DAYTON RTA



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DOING BUSINESS WITH THE RTA

A GUIDE FOR DOING BUSINESS WITH THE GREATER DAYTON REGIONAL TRANSIT AUTHORITY

INTRODUCTION

Thank you for your interest in the Greater Dayton Regional Transit Authority (RTA).

This brochure is intended to simplify your understanding of RTA's procurement policies and procedures and provide you with a better working knowledge of how to do business with the RTA. While this brochure will give you a general overview of the procurement policies and procedures, it does not prohibit the RTA from changing or modifying its policies and procedures. The RTA reserves the right, as the interests of the RTA may require, to change, modify, or amend its policies and procedures as deemed to be in the best interests of the RTA.

With the exception of inventory items, which are purchased under the Maintenance Department, purchased items are the responsibility of the Procurement Department. If you have any questions concerning RTA's purchasing policies and procedures or desire specific information concerning the purchase of goods and/or services, please contact the Procurement Department.

The Procurement Department makes every effort to seek qualified businesses to purchase its goods and/or services. It is RTA's policy not to discriminate and to encourage disadvantaged business enterprise (DBE) participation, whenever possible.

This information along with our procurement schedule, open procurements and Vendor Registration Form are posted on RTA's Procurement website at http://proc.greaterdaytonrta.org.

If we can be of any assistance, please feel free to contact any of our procurement representatives. We welcome the opportunity to work with you.

Sincerely,

Deborah Howard,

Director of Procurement

Deborah Howard

SELLING TO THE GREATER DAYTON REGIONAL TRANSIT AUTHORITY

LOCATION

The purchasing of electric trolley and diesel bus parts is handled by the Maintenance Department located at 600 Longworth Street, Dayton, OH 45402, while all other procurement staff, under the Finance Department, is located at 4 South Main Street, Dayton, OH 45402. Vendors will be seen by appointment only.

Upon arrival, you will be asked to sign in, and the person you are scheduled to see will be notified. For your safety, you will not be permitted to visit the facilities without an escort.

Your cooperation in adhering to these guidelines is appreciated.

TERMS AND DEFINITIONS

APTA – American Public Transportation Association

DBE – Disadvantaged Business Enterprise

FTA – Federal Transit Administration

ORC - Ohio Revised Code

Request for Quote (RFQ) – Requests for quotes is when the value of the award is anticipated to be less than \$100,000 for goods and services, and professional services.

<u>Invitation for Bid (IFB)</u> – Requests for bids where the RTA is soliciting bids for goods and/or services that may exceed \$100,000. The IFB is used when item(s) can be precisely defined, described or standardized and when two or more sources are able to compete for requirement.

Request for Proposals (RFP) – Request for proposals where the RTA is soliciting proposals for primarily professional and specialized services that may exceed \$100,000. The RFP is needed when service(s) or item(s) cannot be precisely defined, described or standardized.

HOW DOES RTA BUY?

The RTA is a political subdivision of the State of Ohio and must adhere to the Ohio Revised Code. The Ohio Revised Code (Section 306.43) requires RTA under certain instances to purchase items through a formal competitive bidding process. Bid announcements for these purchases are advertised in local newspapers of general circulation for two (2) consecutive weeks.

The announcements may appear in the **Dayton Daily News, The Dayton Weekly, Transit Talent, the Passenger Transport**, and other transit industry trade newspapers. Announcements normally appear as an Invitation for Bid (IFB) or a Request for Proposal (RFP). Another form of solicitation that is not published is the Request for Quotation (RFQ), but it does appear on our website, http://proc.greaterdaytonrta.org. The RFQ generally results in awards where the anticipated value is less than \$100,000 for goods and services, and professional services.

The RTA receives federal and state funding for many of its expenditures and must adhere to the regulations set forth by the Department of Transportation, Federal Transit Administration (FTA) and the Ohio Revised Code. Any procurement that exceeds \$3,000 must include applicable FTA clauses and submittals. These may be viewed on the RTA procurement website.

In awarding a contract, the RTA reserves the right to consider all elements when determining the responsibility and responsiveness of the bidder/proposer. Any bid/proposal which is incomplete, conditional, obscure, or which contains stipulations not called for or irregularities of any kind, may be cause for rejection of the bid/proposal.

The RTA reserves the right, as the interests of the RTA may require, to postpone, accept or reject any and all bids/proposals and to waive any informalities in the bids/proposals received, and to award the contract(s) to only responsive and responsible bidder(s)/proposers.

WHAT DOES RTA BUY?

RTA acquires basic goods and services. These include:

- Vehicles
- Parts, supplies, equipment and services to operate the vehicles and administrative offices
- Professional services
- Construction

Below is a partial list of goods and services the RTA purchases.

ADMINISTRATIVE

- Bus Passes
- Copying Services
- Copy Machines & Supplies
- Flexible Spending/Cobra Administrator
- Furniture
- Office Equipment
- Office Supplies
- Printing Services
- Safety Supplies
- Telephone Service

CONSTRUCTION

- Buildings/Demolition
- Concrete
- Electrical
- Fire Protection
- General
- Mechanical
- Plumbing

CONSULTANT SERVICES

- Architectural
- Benefits
- Computer Systems & Software Engineering

- Financial
- Insurance
- Investments
- Legal
- Management Systems
- Security
- Surveys/Appraisals
- Transit Operator Evaluations & Outreach

DIESEL BUS PARTS

- Air Conditioning
- Air Suspension
- Body Parts
- Brake Components
- Brake Drums
- Brake Lining
- Bumpers
- Clutch

LABORATORY TESTING

- Chemicals
- Fuel
- Soap
- Soil
- Solvents

MAINTENANCE SUPPLY

- Abrasives
- Adhesives
- Aluminum and Steel
- Batteries
- Bus Stop Posts & Signs
- Chemicals
- Cleaning Materials

MISCELLANEOUS

- Air Conditioning
- Air Tools
- Armored Car Services
- Background Checks
- Bearings
- Elevator Maintenance
- Fasteners
- · Grounds Maintenance
- Hand Tools
- Hazardous & Non-Hazardous Waste Removal & Disposal
- HVAC Maintenance
- Industrial Supplies
- Inventory Services
- Janitorial Services for Transit Center
- Janitorial Supplies
- Oil & Fuel Analysis
- Operator Uniforms
- Pest Control
- Radiator Repair
- Safety Supplies/Glasses
- Shop Towels & Floor Mats
- Tire Lease
- Training Consultants
- Towing Services
- Trash Disposal/Recycling
- Wash Rack Parts

- Welding Supplies
- Window Cleaning
- Wireless Phone Service

OVERHEAD LINE MATERIAL

- Cement
- Hardware
 - Linkage
- Paint
- Poles
- Tools
- Wire

REVENUE

- Sale of Scrap Metal
- Food and Beverage Vending Services
- Transit Advertising

SERVICE VEHICLE SUPPLY

- Belts
- Fuel Pumps
- Hoses
- Lubricants
- Repair Items
- Tires
- Unleaded Gasoline
- Water Pumps

TROLLEY & DIESEL SUPPLY

- Air-Conditioning
- Air Compressors
- Antifreeze
- Batteries
- Cooling

- Decals
- Destination Signs
- Diesel Fuel
- Electrical
- Engine
- Farebox Parts
- Filters
- Front Axle
- Gaskets/Seals
- Glass
- Hardware
- Headlamps
- Interior Lighting
- Lubricants
- Mirrors
- Paint
- Rubber Flooring-Ribbed and Smooth

- Seat Covers
- Steering Gear
- Temporary Signs
- Transmission
- Wheels/Bearing
- Wheelchair Lift Parts

VEHICLES

- Automobiles
- Diesel Buses
- Electric Trolley Buses
- Fork Lifts
- Paratransit Vans
- Service Trucks
- Service Vans

WHO RECEIVES BID NOTICES?

In addition to published notices, a list of firms who have expressed an interest in selling specific items to the RTA is kept on file in the Procurement offices. Bid packages that are directly related to the particular goods and/or services the firms can provide are sent out electronically or mailed to the firms on this list. The bid list may be compiled from:

- Previous Bidders
- Firms who have requested placement on such a list by mail, telephone, e-mail, or personal contact
- Disadvantage Business Enterprises (DBE)'s certified with the Ohio Unified Certification Program (UCP)
- Trade and Product shows
- Internet Searches
- Dayton Area Chamber of Commerce Members

If a firm would like to be placed on a bid list, an e-mail may be sent to the appropriate procurement representative or a request can be made on the firm's letterhead stating the specific item(s) on which the firm wishes to bid.

During a personal interview with an authorized procurement representative of the RTA, a firm may also request placement on such a list. Firms may also register by downloading RTA's Vendor Registration Form and faxing it to (937) 425-8410 or emailing it to the procurement specialist.

The RTA may remove firms from a bid list if no response to a solicitation is received after two requests.

GENERAL INFORMATION

The RTA is exempt from payment of sales tax. Exemption certificates will be furnished to a firm upon request to the RTA's Finance Department at (937) 425-8463.

Vendors must never furnish goods and/or services without a bonafide purchase order. The RTA requires purchase orders for all goods and/or services. The purchase order number must appear on all documents and packing slips. All applicable terms and conditions are contained on the back of the purchase orders. Orders placed by individuals without a bonafide purchase order are considered personal transactions between the supplier and the individual. The RTA will not assume responsibility for payment. Procurement cards are also used for small dollar items.

SHIPPING AND RECEIVING

Unless instructed differently, all deliveries to the RTA are to be made at the shipping and receiving doors located at the corner of Perry and Stout Streets. Shipping and receiving hours are from 8:00 a.m. to 2:30 p.m., Monday through Friday.

All materials and supplies sent to the RTA must have a packing slip complete with the vendor's name, purchase order or purchase order release number, description of materials shipped, part number and quantities.

No materials, supplies, or equipment are to be sent without a packing slip.

INVOICES

RTA pays only from invoices. Invoices must be itemized, and the purchase order number and packing slip number must be referenced on the invoice.

Send an original (only one, no extra copies required) of all invoices and credits. Terms are: Net 30 days after delivery of goods and/or services, providing an invoice has been received.

Invoices and statements should be mailed to:

Accounts Payable Greater Dayton Regional Transit Authority 4 S. Main Street Dayton, OH 45402

Direct payment inquiries may be made to the Accounts Payable Department at (937) 425-8462 or to the address listed above. The firm must include a "remit to" address on the invoice. Otherwise, payment will be made to the address shown on the purchase order.

DISADVANTAGED BUSINESS ENTERPRISE (DBE) PROGRAM PROCEDURE

The RTA encourages the participation of disadvantaged business enterprises in the contracts and programs funded by FTA. It is the policy of the U.S. Department of Transportation that DBEs can compete on a level playing field for performance of contracts financed in whole or in part with federal funds.

The RTA will ensure all contractors providing goods, services, or performing construction will take positive steps toward the utilization of disadvantaged business enterprises, to the maximum extent possible.

RTA's overall goal is reviewed every three years. This goal is a percentage of Federal financial assistance that will be expended in DOT-assisted contracts awarded by the RTA (but excluding the purchase of transportation vehicles, which is monitored directly by the FTA). This goal is calculated after reviewing RTA's past goal history, adjusting for availability of DBEs based on census data on businesses in Montgomery County, procurement projects, and the DBE Certification List managed by the Ohio Department of Transportation.

PROCEDURE

DBEs are certified under the Unified Certification Program (UCP) by the Ohio Department of Transportation, as required by the Code of Federal Regulations (CFR) Title 49 Part 26. The State has developed a Unified Certification Program (UCP) to provide "one-stop shopping" for the DBE firms. An applicant is required to apply only once for a DBE certification within the state as long as an annual affidavit is submitted before the certification expiration. That certification will be honored by all agencies who receive federal transportation funding in the state and by other states that have a reciprocal UCP. An application may be obtained by contacting Ohio Department of Transportation, Office of Contracts-DBE Section, 1980 W. Broad Street, Columbus, OH 43223, or by logging onto the following web address:

http://http://www.dot.state.oh.us/divisions/odi/sdbe/pages/default.aspx or call 614-466-2878. The City of Dayton, who also certifies firms, may be reached at 937-228-5854.

SOLICITATION PACKAGES

For each solicitation package that contains a specific goal requirement, the forms described below are to be completed. Certified DBE firms must submit the Affidavit of Disadvantaged Business Enterprise and a notarized letter attesting that their firm will be involved in the performance of the contract and the area or scope of work in which they will be involved. Bidders/proposers that do not qualify as a DBE nor can comply with the goal must follow the good faith effort procedures outlined in the bid/proposal package. Failure to submit these forms may render the firm non-responsive.

- Affidavit of Disadvantaged Business Enterprise: Affidavit of Disadvantaged Business Enterprise: The DBE firm certifies they are a DBE and will be the contractor/subcontractor/supplier on this project.
- Affidavit of Intended Disadvantaged Business Enterprise:
 Affidavit of Intended Disadvantaged Business Enterprise: The contractor certifies that he/she is using a DBE subcontractor/supplier(s) and states the area or scope of work in which the DBE(s) will be used and the estimated dollar amount.

PRE-BID/PRE-PROPOSAL CONFERENCES

Specific information relating to DBE requirements is addressed whenever pre-bid/proposal conferences are held.

AFFIRMATIVE ACTION ASSURANCE PLAN (IN EXCESS OF \$10,000):

All firms will be required to comply with all Equal Employment Opportunity laws and regulations and file with RTA's DBE Officer, if requested, an Affirmative Action Assurance Plan, consistent with RTA's non-discriminatory policy, subject to RTA approval.

All bidders must submit with their quote a copy of the email from the city of Dayton's Human Relations Council (HRC), stating that their application for Affirmative Action Assurance (AAA) certification has been approved. Failure to furnish a copy of the AAA approval email from the City of Dayton's HRC may be cause for rejection of the quote.

In order to receive the AAA approval email, a vendor must first log onto the city of Dayton's vendor certification portal, CityBOTS (www.citybots.com), and complete the online AAA form. To obtain CityBOTS login credentials. а vendor must ao to www.citybots.com, click the "Request Login" button, and follow the instructions. If vendor's Tax ID number does not exist in the city of Dayton's CityBOTS database, they will need to contact the HRC's Business & Technical Assistance team at bta@daytonohio.gov or (937) 333-1403 to set up a CityBOTS account.

Once the online AAA form is submitted for approval, the HRC will process it within **five (5) business days**. The vendor will then receive an email explaining the status of their AAA certification.

If an approval email is not received by the quote due date, the vendor is to write "Application Pending" on the Summary of Requirements page, for "Affirmative Action Assurance (AAA) Certification." A copy of the approval email must be received within five (5) business days after the bid due date.

The quote of any firm, who in RTA's judgment has failed to comply with such laws and regulations, may be considered non-responsive, and may be rejected.

CODE OF CONDUCT STANDARD

The proper operation of the Greater Dayton Regional Transit Authority (RTA) requires that all employees, and specifically the Procurement Representatives, be independent, impartial, and responsive to the public whom they serve. RTA's Procurement Representatives must avoid all situations where prejudice or opportunity for personal gain could influence their decision.

So that employees and firms clearly understand the areas of possible conflict and avoid situations involving suspicion of conflict, the following standard is set forth.

- Confidential Information. RTA employees shall not divulge any confidential information to any unauthorized person or release any such information in advance of the time prescribed for its authorized release for their own personal gain or for the gain of others.
 - RTA employees shall not participate in personal business transactions or make private arrangements for personal profit, which occur from or are based upon their official position or authority or upon confidential information that was gained by reason of such position or authority.
- 2. Contracts. No RTA employee shall be engaged in the selection, award or administration of a contract supported by federal, state or local funds, if a conflict of interest, real or apparent, would be involved. Such a conflict would arise when a Procurement Representative, any member of his/her immediate family, any organization that employs, or is to employ, any of the above has a financial or other interest in the firm selected.
- Gratuities and/or Favors. No employee shall accept gratuities or favors greater than \$25.00 from contractors, potential contractors, or parties to subcontractors.
- 4. Representatives of Private Interests. No employee of the RTA shall represent or act as an agent for any private interest, whether for compensation or not, in any transaction in which the RTA has a direct interest and which may reasonably be expected to result in a conflict between private interests of this employee and his/her RTA responsibilities.

Further, there shall be no attempt to influence any proceeding between private interests and the RTA in which law or agency regulation requires that decisions be made solely on the record of a formal hearing.

REMINDERS

- Never furnish goods and/or services without a bonafide purchase order. Orders placed by individuals without a bonafide purchase order are considered personal transactions between the supplier and the individual. The RTA will not assume responsibility for payment.
- Loaned products (goods, equipment, or test materials) or services rendered to RTA should be accompanied by a letter of understanding that items are for trial use only and that no requirement for a resulting order is implied, especially without compensation.
- Always submit quotations, bids and proposals on time. Late quotations, bids and proposals may not be considered.
- When bidding goods and/or services, it is very important to remember that all paperwork supplied and requested by RTA must be addressed either by properly filling out the paperwork or in a written reply addressing reasons why the paperwork cannot be completed. Otherwise, bidders may be considered nonresponsive, and the bid may be rejected.
- For contracts in excess of \$10,000, all firms are required to comply with all EEO laws and regulations, and file with the RTA's DBE Officer if requested, an Affirmative Action Assurance Plan consistent with RTA's non-discriminatory policy.

CONTACTS

Please meet our Procurement staff. Listed below are the staff's contact information and some of the areas they cover.

Deborah Howard Director of Procurement

DHoward@greaterdaytonrta.org (937) 425-8310

- Buses
- Consultant Services
- Legal Services

Tamea Wiesman Senior Purchasing Agent

TWiesman@greaterdaytonrta.org (937) 425-8312

- Bus Passes
- Bus Wash Soap
- Consultant Services
- Engine & Transmission Parts
- Fuel (Diesel)
- Group Insurances
- Hardware/Software Maintenance
- Occupational Medical
- Office Supplies
- Operator & Maintenance Uniforms
- Printing & Copying Services
- Purchased Transportation

Joe Swisshelm Senior Purchasing Agent

JSwisshelm@greaterdaytonrta.org (937) 425-8311

- Construction
- · Consultant Services
- Copiers & Maintenance
- Janitorial Services
- Janitorial Paper Supplies
- Maintenance Equipment
- Non-Revenue Vehicles
- Overhead Line Material
- Window Cleaning

Ryne Baughn Purchasing Agent

RBaughn@greaterdaytonrta.org (937) 425-8315

- Armored Car Services
- Benefits Consultant
- Document Retention/Destruction, Scanning
- Engine Lubricating Oil
- Fuel (Unleaded)
- Office Supplies
- Pest Control
- Phone Services & Internet Provider
- Sale of Scrap Metal
- Studies & Evaluations, Training
- Trash Removal
- · Vehicle Brakes, Filters
- Vending Services
- Water Coolers

JoAnn Turner Procurement Specialist

JTurner@greaterdaytonrta.org (937) 425-8313

- Vendor Registration
- Procurement Schedule
- General Procurement Information

Joy DesLauriers-Davis

Manager, Maintenance & Inventory Control

JDeslauriers@greaterdaytonrta.org (937) 425-8610

- Electrical
- Electric Trolley Bus Parts
- Fasteners
- Janitorial Supplies
- Maintenance Supplies
 - Overhead Line Materials
- Petroleum Products
- · Sales of Surplus Vehicle and Equipment
- Vehicle Service Supplies

Joe Johnson Inventory Control Supervisor

JJohnson@greaterdaytonrta.org (937) 425-8580

- Fluids
- General Inventory and Receiving Information

Rodney Mundy Purchasing Clerk

RMundy@greaterdayton.org (937) 425-8612

Fuel



4 S. Main St. • Dayton, OH 45402 937-425-8300 iriderta.org